ELEVATE
UNIFIED COMMUNICATIONS

IP PHONE QUICK START GUIDE SERIES

YOUR GUIDE FOR:

Yealink T48G - PLR

CloudBusinessPhone.com

Quick Start Guide

Cloud PBX Service | Yealink T48G

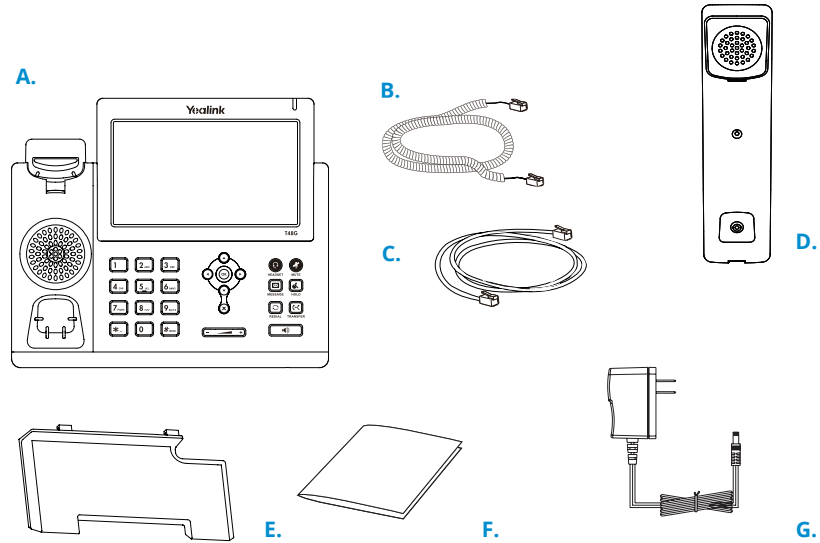


Welcome to your Cloud PBX service.

What's in the box?

Yealink T48G

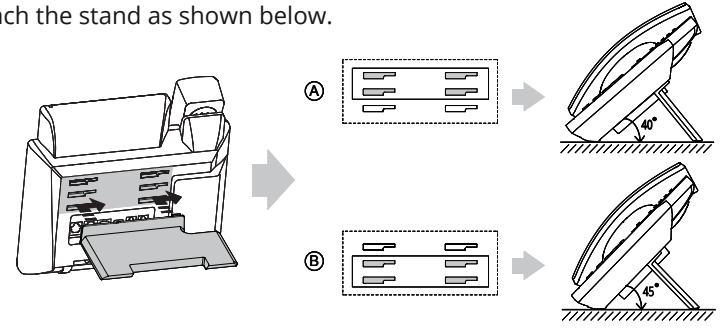
A. Phone
B. Ethernet Cable
C. Handset Cable
D. Handset
E. Stand
F. Quick Start Guide
G. Power Adapter



Guided Setup

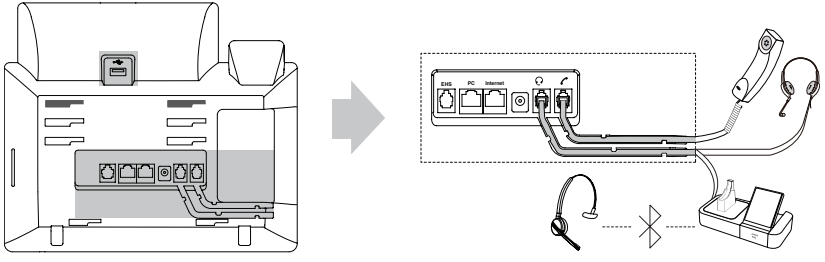
Attach Stand

Attach the stand as shown below.



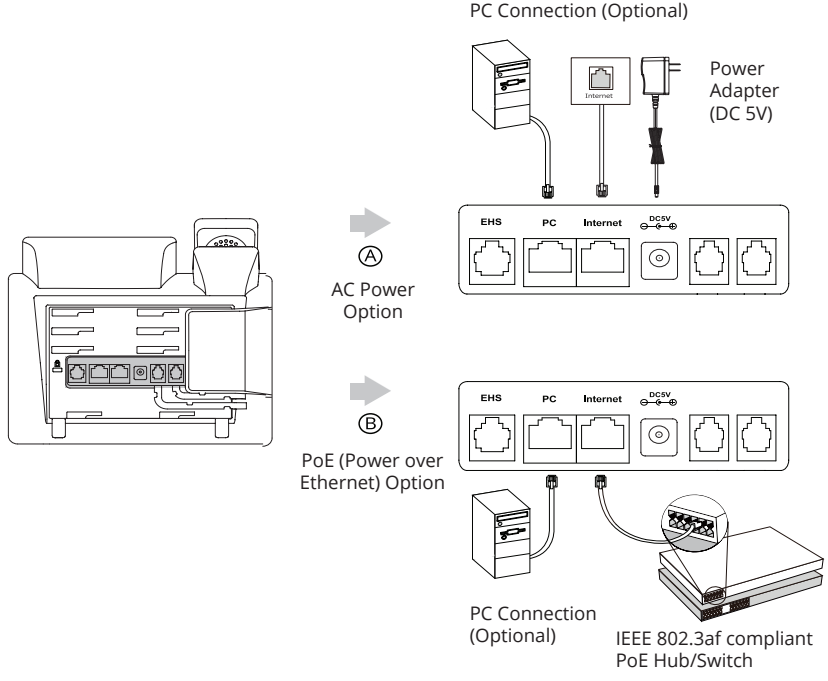
Connect Handset and Optional Headset

Note: Your phone supports wired headsets, including electronic hookswitch (EHS) headsets.
For connection directions, refer to your headset documentation.



Connect Cables

Please follow the diagram to install your phone. Once plugged in, the phone will automatically download its configuration and start to work. The voicemail box will be functional with a default greeting.



Voicemail Box Setup

RECORDING YOUR PERSONAL VOICEMAIL GREETING

1. Press the “Message” button.
2. Enter the default PIN of 0000.
3. Select option 8 for User Options.
4. Select option 1 to record the Unavailable greeting.
5. Follow the voice prompts to record and check your greeting.

CHANGING THE PIN FROM THE PHONE

1. Press the “Message” button.
2. Enter the default PIN of 0000.
3. Select option 8 for User Options.
4. Select option 3 to change the PIN.
5. Enter the new PIN when prompted.

Your new PIN:

- Must be between 6 and 10 digits and must not start with “0”.
- Must not contain sequential or repeating digits, such as “123” or “111”.

LOGGING IN TO YOUR VOICEMAIL BOX VIA THE WEB

1. Go to http://cp.serverdata.net/voice/.
2. Enter your Phone Number and PIN/Password.
3. Click LOGIN.



Commonly Used Features

PLACING OUTGOING CALLS

When the phone is not in use:

1. Pick up the handset or press the “Speakerphone” button.
2. Dial tone will be heard.

When using a headset:

3. Press the “Headset” button to activate headset mode.
4. No dial tone will be heard. Dial an extension or telephone number.

When you are already on a call:

1. Press the “Hold” soft key.
2. Press the “NewCall” soft key.
3. Dial an extension or telephone number.
4. Resume the original call by pressing the “Line” button which corresponds with that call, or by pressing the “Swap” soft key.

ANSWERING AN INCOMING CALL

On the Handset:

- Pick up the handset to answer the call.

On a Headset:

- When a headset is connected, press the “Headset” button to answer the call.

On Speakerphone:

- Press the “Speaker” button to answer the call.

REJECTING AN INCOMING CALL

Press the “Reject” soft key to immediately send the caller to voicemail.

IGNORING AN INCOMING CALL

Press the “Silence” soft key to ignore the incoming phone call.
Note: The caller will continue to hear ringing for the specified amount of time, defined in the phone’s “No Answer Forwarding” settings.

ENDING A CALL

On a Handset:

- Hang up the handset or press the “More” soft key followed by the “EndCall” soft key.

On a Headset:

- Press the “EndCall” soft key.

On Speakerphone:

- Press the “Speakerphone” button.

HOLD

Placing a Call On Hold:

- While on a call, press the “Hold” soft key.

Retrieving Calls On Hold:

- Press the “Resume” soft key.

TRANSFERRING CALLS

Blind Transfers:

1. While on a call, press the “Transfer” soft key.
2. Dial the desired phone number or extension number.
3. Press the “Transfer” soft key again.
4. The call is automatically transferred.

Attended (Consultative or Warm) Transfers:

1. While on a call, press the “Transfer” soft key.
2. Dial the desired phone number or extension number.
3. Wait for the party to answer to announce that you are transferring a call to them.
4. Press the “Transfer” soft key to transfer the call.

MUTE

1. To mute the microphone on an active call, press the “Mute” button.
2. To un-mute the microphone, press the “Mute” button again.

VOICEMAIL

1. Press the “Message” button.
2. Enter your PIN when prompted.

VOLUME ADJUSTMENT

In-Call Volume:

- While on a call, press the “+” and “-“ buttons to raise or lower the volume.

Ringer Volume:

- While the phone is not in use, press the “+” or “-“ buttons to adjust the ringer volume on the phone.

CALL WAITING

While already on a call, and a new call rings in, you will hear a beep tone emitted by your phone.

To Answer the Second Call:

1. Press the flashing “Line” button or the “Answer” soft key to access that call. The first call will be placed on hold.
2. Once the second call has ended, resume the original call by pressing the “Resume” soft key or pressing the flashing “Line” button.

To Reject the Second Call:

- Press the “Reject” soft key to immediately send the caller to voicemail.

SPEAKERPHONE

While the phone is not in use:

- Press the “Speakerphone” button to activate the speakerphone and get dial tone for an outbound call.

While on a call on the handset or headset:

- Press the “Speakerphone” button to continue the current call on the speakerphone.

While a call on speakerphone is active:

- Press the “Speakerphone” button to hang up the current call.

FORWARDING CALLS

1. Press the “Menu” soft key.
2. Press the “Features” soft key.
3. Press the “1” entry.
4. If “Always Forward” is currently disabled, “Always Forward Off” will be displayed.
5. Press on “Always Forward”.
6. Press the “On” button.
7. Press the “Forward to” field and enter a valid telephone number or extension.
8. Press the “Save” soft key.

Disabling “Always Forward”:

1. If “Always Forward” is currently enabled, “Always Forward: On” will be displayed.
2. Press on “Always Forward”.
3. Press the “Off” button.
4. Press the “Save” soft key.

“Busy Forward” and “No Answer Forward” can be set in a similar manner.



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